

# VOLUNTEERS ARE AULTMAN'S

# Kings & Queens



## AULTMAN VOLUNTEER AWARD RECIPIENTS

FROM TOP, LEFT TO RIGHT

- Audrey Demor
- Jaime Elliott
- Oreta Miner
- Don Davis
- Darlene Johnson
- Martha & Ken Baker



## RISING STAR AWARD

**Audrey Demor**, of Canal Fulton, has volunteered as a lobby assistant and Information Desk attendant since June 2009. She has given more than 835 hours.

## GREATEST NUMBER OF HOURS IN A YEAR

**Jaime Elliott**, of East Canton, has volunteered in the Pharmacy since July 2008. She has more than 1,054 lifetime hours and 721 hours in 2010 alone.

## CAREER HOURS

**Oreta Miner**, of North Canton, has been a volunteer in the Intensive Care Unit Waiting Room since May 1985. She has 8,536 hours. She was named to the volunteer Hall of Fame in 1993.

## MR. NICE GUY

**Don Davis**, of North Canton, has been a volunteer in the Retail Pharmacy since August 1999 and has more than 4,207 hours.

## MRS. CONGENIALITY

**Darlene Johnson**, of Canton, has been volunteering since April 2008 and delivers flowers to the patients in the hospital. She has more than 689 hours.

## COUPLES AWARD

**Ken and Martha Baker**, of Canton, started volunteering in December 2009 in the Emergency Department. Both have more than 215 hours.

## YEARS OF SERVICE HONOREES

- **20 YEARS** – **Elizabeth "Bee" Shriver**, of Canton, is a Eucharistic Minister and has been volunteering since October 1990.
- **25 YEARS** – **Judy Doebereiner**, of Canton, started volunteering in the Gift Shop in October 1985 and has more than 3,420 hours.
- **25 YEARS** – **Oreta Miner**, of North Canton, has been a volunteer in the Intensive Care Unit Waiting Room since May 1985. She has 8,536 hours. She was named into the volunteer Hall of Fame in 1993.
- **30 YEARS** – **Donald Shriver**, of Canton, started as a Eucharistic Minister in January 1980.
- **40 YEARS** – **Pamela Goudy**, of Canton, has been volunteering at the Information Desk since February 1970 and has more than 2,485 hours.
- **50 YEARS** – **Joann Baxter**, of Canton, has been volunteering in the Emergency Room since October 1960 and has more than 20,619 hours. She was named Volunteer of the Year in 2009.

## TEEN PRESIDENTIAL HONOREES

- **Caitlin Knox** of Canal Fulton, Jackson High School, 109 hours
- **Lisa Marie Giangardella** of North Canton, Hoover High School 113 hours
- **Shanice Robinson** of Canton, McKinley High School, 100 hours
- **Tom Russell** of Canton, McKinley High School, 111 hours
- **Theresa Waseley** of Hartville, Lake High School, 129 hours

More than 710 active volunteers are an essential part of Aultman's team. They make a difference in the lives of others, while making friends and learning new skills.

In 2010, volunteers donated 70,000 hours in more than 70 departments at Aultman, which equals 33 full-time employees and is a value of \$1,394,706.26. Also, more than 300 new volunteers joined the Aultman family – including 16 new Happy Tails dog and handler teams.

"Volunteers demonstrate their involvement in so many ways," said Debra Neff-Maurer, assistant director of Volunteer Services. "We have an amazing group of dedicated individuals who come to the hospital daily to make a difference in the lives of our patients!"

Each year they are recognized with awards at a luncheon.



## VOLUNTEER OF THE YEAR

**Edith Zwahlen**, of Paris, was excited and shocked when she was named Volunteer of the Year at the awards program. She started volunteering at Aultman in 2000 while her husband received four-hour dialysis treatments.

"It was really a good use of my time," she said. "I get so much more from volunteering than I actually put into it."

Through the years, she has given more than 5,277 hours of her time "floating" to many departments in the hospital and now does tasks in the Volunteer Office.

Neff-Maurer nominated Zwahlen to a committee of hospital employees who vote on the winner. In the nomination, Neff-Maurer wrote:

"Edith is always willing to help out and offers suggestions to make the volunteer program better. On several occasions she has gone out of her way to take volunteers home when they needed a ride. Edith always has a positive outlook on life and always has a smile on her face. She goes out of her way to make new volunteers feel welcome. Edith is not only a volunteer – she's like family."

Zwahlen retired from a bank in Minerva in 1989 and now enjoys spending time with her six grandchildren and two children, as well as playing cards, making ceramics, cooking, traveling and, of course, volunteering.

▪ Vice President of Marketing and Community Relations **Vicki Haines**, Volunteer of the Year **Edith Zwahlen** and Aultman President and CEO **Edward J. Roth III**.

"With my complicated medical problems, volunteering helps me keep my sanity," she joked. "It gets me out of the house; otherwise, I would sit around and eat all the new dishes I'm cooking!"

At age 10, Zwahlen was diagnosed with diabetes and has had a lot of complications throughout life, including the amputation of her left leg about eight inches below the knee in 1989.

"You must look forward and not dwell on your problems. There's always someone better or worse off than you are," she said. "Life is what you make of it. I am very blessed."

## Group Award

Research shows that spending time with a pet can reduce blood pressure, normalize heart rate and improve circulation. Happy Tails animal-assisted activity program enables dogs and their handlers to visit hospitalized patients. Dogs and handlers go through a rigorous training process performed by Delta-licensed Team Evaluators.

In 2010, the program grew to 29 teams, who visited Aultman patients for more than 660 hours. The handler and dog teams are named below with their residence and start date.



- **Jocelyn Alexander & Dixie Mae** 2010, Canton
- **Carol Angello & Babe** 2008, Canton
- **Michele Armentano & Yaz** 2010, Massillon
- **Sherry Augustine & Spencer** 2010, Massillon
- **Margie Blake & Toby** 2009, Canton
- **Fay Calhoun & Kody** 2010, Massillon
- **Savannah Clevenger & Rocket** 2011, North Canton
- **Kelly Copen & Oscar** 2008, North Canton
- **Bonnie Fisher & Emma** 2003, Massillon
- **Charles Gerstenmaier & Grady** 2010, Clinton
- **Judith Goodpasture & Tasha** 2010, Uniontown
- **H. Dianne Heller & Tipper** 2007, Dover
- **Deidre Johnson & Romeo** 2009, Canton
- **Vera Keister & Maggie** 2009, Minerva
- **Heather King, Denise Simons & Romeo** 2011, Massillon
- **Doratha Kintigh & Sassy** 2010, East Canton
- **Jane Klopfer & Moose** 2010, Dover
- **Becky Kocsis & Bailey** 2011, Magnolia
- **Roger Manse & Harley** 2010, North Canton
- **Patricia Metzger and dogs Annie & Faye** 2003, Louisville
- **Tricia Michel & Bear** 2010, Canton
- **Deborah Petroff and dogs Kody & Brutus** 2005, Canton
- **Nancy Pickton & Mya** 2009, North Canton
- **Diana Salla & Sundance** 2010, Canton
- **Lindsay Stibitz & Libby** 2009, Navarre
- **Mary Strauch & Calu** 2009, Canton
- **Wendy Tarbet & Picasso** 2008, Minerva
- **Sandra Warder & Harley** 2009, Canton



▪ Deborah Petroff and Brutus Buckeye Bear



▪ Patricia Metzger and Annie



▪ Bonnie Fisher and Emma

## THE WOMEN'S BOARD OF AULTMAN HOSPITAL

In addition to hundreds of dedicated hospital volunteers, The Women's Board of Aultman Hospital supports Aultman Health Foundation in the areas of community relations and fundraising with about 300 members. Since inception in 1969, The Women's Board has raised more than \$20 million to support major projects including the Compassionate Care Center, Aultman Cancer Center, Pediatric Services and the Aultman College of Nursing and Health Sciences. The group recently completed its current project of raising more than \$3.5 million toward the new Compassionate Care Center.

The major fundraising event each year is the Angel Auction, a black-tie event featuring more than 400 silent and live auction items. The 42nd annual event with the theme "Angels in the Amazon" raised more than \$425,000 in May. Co-chairs were Diane Pete of North Canton and Darlene Violet of Canton, and vice chairs were Jennifer Clark of Canal Fulton and Tonya Wright of Massillon. In addition to the Angel Auction, The Women's Board does fundraising through the Aultman Hospital Gift Shop, Flower Shop, newborn baby photos and Tribute Fund.

## THE WOMEN'S BOARD EXECUTIVE COMMITTEE VOLUNTEERS FOR 2010-2011 ARE:

**PRESIDENT**  
**Lisa Warburton-Gregory** of North Canton

**VICE PRESIDENT**  
**Denise Hill** of Uniontown

**CORRESPONDING SECRETARY**  
**Claudette Hankins** of Canton

**RECORDING SECRETARY**  
**Lynnette Gallina** of North Canton

**TREASURER**  
**Hortense Bobbitt** of North Canton

AULTMAN IS A CENTER OF EXCELLENCE



EMPLOYEE & VOLUNTEER RECOGNITION

# EMPLOYEES MAKE AULTMAN A

# Masterpiece

Aultman Health Foundation honors employees reaching milestones in their careers with a Recognition Dinner each May. The art-themed event honored about 1,500 of the 5,000 employees for their talent, professionalism, compassion and determination to lead the community to improved health.

## You Make a Difference Employees & Employee of the Year

In 2002, Aultman began a special award designed to acknowledge and reward employees who consistently go above and beyond their job expectations. Numerous employees have been recognized since the award's inception. These winners have demonstrated the values of Aultman Health Foundation, positively represented the hospital within the foundation and the community, promoted customer service and satisfaction, exceeded job expectations, and exhibited integrity and professionalism in their jobs at all times. Each year, the You Make a Difference committee selects an Employee of the Year from this group.

The You Make a Difference Employee of the Year is Joanna Edwards, a social worker in the

Emergency Department (ED). According to her job description she provides information, resources and emotional support to the patients and families utilizing Aultman's Emergency Department. But she does so much more than that ... and from her heart for patients and staff.

Those who nominated her said: "This is what she was born to do. What is not expected of her are the many, many endeavors she spearheads, participates in and cheerleads. Having worked side by side with this compassionate, knowledgeable professional, I can say with great confidence that Joanna Edwards truly makes a difference!"

For example, Joanna coordinated collections to commemorate Memorial Day, Fourth of July and the holiday season for the many

military soldiers who are related to ED employees. More than 800 items were sent in 30 packages.

She also helps those in need by giving. She has provided Christmas gifts for an employee's small children and gas money for a patient's family.

On a professional level, she continuously shares up-to-date and pertinent resources with staff. And she revamped the department's five Community Resource binders totaling more than 1,600 pages.

She also helps the staff celebrate and track the progress of pregnancies and births in the ED family with baby showers and a poster board.

She exemplifies what an Aultman employee should be and has taken going above and beyond to another level.



■ Aultman Health Foundation President and CEO Edward J. Roth III and Employee of the Year Joanna Edwards.

## YOU MAKE A DIFFERENCE WINNERS

**Nelda Andrews**, RN, Birth Center

**Stephanie Ascani**, Case Manager, Ambulatory Internal Medicine

**Momodou Bah**, Security

**Larissa Bair**, RN, Emergency Department

**Ginger Bautista**, Registration

**Mary Bealer**, Memorial 5 South

**Kristen Belopotosky**, RN, Memorial 4 East

**Lesley Bernard**, RN, Cardiac Care Unit

**Allen Bresson**, Physical Therapist, Aultman North Therapy

**Michelle Cain**, Weight Management

**Heidi Clay**, RN, Cardiac Care Unit

**Chris Dougherty**, OR Cardiac

**Joanna Edwards**, Licensed Social Worker, Emergency Department

**Kim Esposito**, RN, Emergency Department

**Tiffany Evans**, Dietitian, Weight Management

**Zaharenia Farmakidis**, RN, Emergency Department

**Jeff Fowler**, Storage & Distribution

**Dave Galbraith**, RN, Same Day

**Lori Harmon**, Pastoral Care

**Jennifer Johnson**, Home Care

**Scott Knoch**, Surgical Assistant, Operating Room

**Angela Komapra**, Retail Pharmacy

**Zoranco Kunovski**, Housekeeping

**Lori Leonard**, RN, Emergency Department

**Teri Lieser**, RN, Psych

**Joe Mayle**, Storage & Distribution

**Marina Miller**, Lab, Venipuncture

**Jessica Moore**, RN, Emergency Department

**Tammy Price**, RN, Medical Intensive Care Unit

**Tim Reynolds**, OR Cardiac

**Jennifer Ricksecker**, RN, Memorial 4 East

**Eric Rohr**, Patient Accounts

**Daniela Ryan**, RN, Cardiac Care Unit

**Susie Schlemmer**, Lab

**Adam Sherrard**, Valet

**Katie Shick**, RN, Cardiac Care Unit

**Michelle Shook**, Certified Registered Nurse Anesthetist, Anesthesia

**Sheree Sinclair**, Memorial 4 North

**Kris Snyder**, Social Worker, Dialysis

**Ken Tass**, Physical Therapist, Transitional Care

**Tieryn Trissel**, RN, Memorial 6 East

**Sylvie Vincenti**, Human Resources

**Brian Wise**, Storage & Distribution

**Brian Zimmer**, Transport

**Janet Ross**, Physician Assistant, AultWorks

**Patricia Wise**, Communications



■ (Left to right) Back row: Amy Chambers, Stacy Diehl, Jennifer Johnson, Heather Bauders, Rochelle Fausneucht, Cheryl Williamson and Nikki Ardelea. Front row: Lisa Johnson, Jeannette Griffiths, Rick Hammond, Glenda Bambeck and Sharla Elton. Not pictured: Michelle Perdue and Laura Finley.

## Golden Apple Honorees

Golden Apple awards are given to selected employees who promote Aultman's mission and values and whose performance is beyond what is normally expected. Accompanied with their positive attitude, their actions represent Aultman Health Foundation's mission to our patients, employees, medical staff, board of trustees and the community.

- **Sharla Elton**, of Louisville, The Aultman Foundation
- **Heather Bauders**, of Bowerston, Corporate Communications
- **Michelle Perdue**, of East Sparta, Clinical Informatics
- **Laura Finley**, of Louisville, AultCare Data Reporting
- **Rick Hammond**, of North Canton, Aultman AcuteCare Specialty Hospital
- **Jennifer Johnson**, of Canal Fulton, Woodlawn Home Care
- **Rochelle Fausneucht**, of Louisville, Cardiovascular Surgical Intensive Care Unit
- **Cheryl Williamson**, of Dover, Nutrition Services
- **Stacy Diehl**, of Canton, Aultman Management Services Organization
- **Nikki Ardelea**, of Canton, Coding & Documentation
- **Jeannette Griffiths**, of Canton, Centralized Scheduling
- **Glenda Bambeck**, of Dover, Memorial 6 East Nursing Unit
- **Amy Chambers**, of Canton, Birth Center
- **Lisa Johnson**, of Green, Aultman Woodlawn ADL/Hospice

## Rising Star Honorees

The Rising Star award recognizes the work and dedication of employees with less than five years of service who have shown enthusiasm in promoting Aultman and have been involved in ways to improve the services Aultman offers.



- **Eric Dublikar**, of Akron, Human Resources
- **Mary Stauffenger**, of North Canton, AultComp
- **Derek Brick**, of Strasburg, Maintenance
- **Tammy Warnick**, of Canton South, Housekeeping
- **Christina Dewar**, of Canton, Pharmacy
- **Stacy Rippel**, of Bolivar, Memorial 4 East Nursing Unit
- **Amy Good**, of Jackson Twp., Operating Room
- **Denise Rollyson**, of North Canton, Palliative Care
- **Allen Bresson**, of Louisville, Aultman North Therapy Services

- (Left to right) Back row: Derek Brick, Amy Good, Stacy Rippel, Allen Bresson and Tammy Warnick. Front row: Denise Rollyson, Eric Dublikar, Mary Stauffenger and Christina Dewar.

## 50-Year Employee

Among those recognized for years of service, Registered Nurse **Georgia Bergert** is the first 50-year employee in Aultman's 119-year history.

The Canton resident graduated from the Aultman Hospital School of Nursing in 1960. Georgia's entire career has been in the main operating room (OR) and cardiovascular OR. She applauds the entire open-heart team for their high degree of proficiency and dedication in providing the area's best cardiac care.



An art show with more than 40 employee-created pieces was on display for attendees to choose their favorites. Winners were:

- **BEST OF SHOW:** Dr. Terry Mamounas
- **FIRST PLACE:** Holly Taylor
- **SECOND PLACE:** Debbie Depasquale
- **THIRD PLACE:** Jacqui Schmotzer
- **HONORABLE MENTION:** Brenda Brown and Adrian Nash



Erika Agnes, Radiology



Sandra Dodd, Medical Records

## 45-Year Employees



### Heart

Aultman Hospital has been named one of the nation's 50 Top Cardiovascular Hospitals by Thomson Reuters for 2011. At the Aultman Heart Center, prevention is a priority. Our education and risk factor identification programs can help you keep your heart healthy.



### Cancer

The Aultman Cancer Center is a fusion of ideas, technology, talent and compassion. The physicians associated with Aultman Cancer Center evaluate and design individual patient treatment plans based on the type, stage and aggressiveness of the patient's disease.



### Neurosurgery/ Stroke

Trauma or illness involving the brain, spinal cord or nervous system can be a frightening experience for a patient and loved ones. Take comfort in knowing you are in the hands of some of the region's most skilled neurological experts, neurosurgeons and stroke specialists.



### Women/Children

Together with our patients, the Aultman Birth Center is promoting and uniting families for life. We take a team approach to providing the best care for you and your baby — under one roof.



### Emergency/ Trauma

Aultman's Emergency/Trauma Center, staffed by board-certified physicians, is designed to allow the fastest access possible to the latest in emergency-care technology.



### Orthopaedics

Many orthopaedic problems need more than one medical service. You may require emergency room treatment, medical treatment, surgery, therapy, medical equipment for the home or intense on-site rehabilitation.



### Critical Care Medicine

Going to an intensive care unit (ICU) can be a very emotional experience. Aultman patients receive specialized care from our Intensivist Program and our dedicated group of critical care nurses, critical care pharmacists, respiratory therapists and intensivists.