



Sick Child?

AultmanNow School-based Telemedicine Program Now Available!

AultmanNow is a health care service that provides a convenient family practice provider – online – for your sick child while they are still at school. With your permission and the assistance of the school nurse, your child can be seen by a family practice provider by using telemedicine technology. Using your smart phone or computer, you are welcome to join the visit without leaving your home or office. AultmanNow brings affordable health care to your child's school, so that they can feel better, faster.

Who is eligible for a telemedicine visit?

School students and staff who have a nonemergent medical condition and have completed the telemedicine enrollment requirements are eligible for a telemedicine visit.

How will I know if my sick child is having an online telemedicine visit?

If your child is eligible for the telemedicine visit, you will be contacted by the school nurse prior to the visit.

Parents/guardians must enroll their child in the telemedicine school-based program. This includes completing a basic medical history form and signing three additional forms: telemedicine visit consent, HIPAA privacy and FERPA education authorizations.

Do I need to be present for my child's online provider visit?

Parents/guardians are strongly encouraged to attend, but it is not required for the online visit. However, parents/guardians will be contacted prior to the child's telemedicine visit.

If I am unable to participate in the online visit, how will I know what is wrong with my child?

A summary of the visit, the diagnosis and the recommended treatment will be provided by the school nurse. This information will be given to your child to take home with them as well as the provider's contact information, in case of questions.

How will I be billed for the telemedicine visit?

We will bill your insurance. If no insurance we will follow School recommendations.

What if the provider prescribes a medication for my child?

The prescription will be electronically sent to the pharmacy of your choice. Medication pickup and payment will be the responsibility of the parent/guardian.

What if the provider orders lab work for my child?

You will be encouraged to take your child to the nearest Aultman facility to complete the tests or another facility covered by your insurance.

What happens if my child has a medical condition that cannot be diagnosed by telemedicine?

Parents/guardians will be informed that a face-to-face office visit will be necessary. The school nurse will work with the family practice medical group and parents to provide recommendations so that medical care is not delayed.

How do I get started?

1. Read and review the telemedicine handouts.
2. Complete all forms.
3. Send completed forms to the school nurse prior to the telemedicine visit.

Contact schooltelehealth@aultman.com.

